



## **WELCOME NEW OPC PROVIDERS!!**

Community Outreach for Youth and Family Services, Inc.

2310 S. Miami Blvd., Suite 132, Durham, NC 27703-5799

Charles Mitchell: 919-423-2277

Intensive In-Home Services

Community Support Team

MOA – Medicaid



ACI Support Specialist, Inc.

1027 Hwy. 70 W, Suite 109, Garner, NC 27529

Rita Barnes: 919-329-5671, ext. 224

CAP – MR/DD Services: Home and Community Supports, Individual Caregiver Training and Education, Personal Care, Respite Care, Supported Employment, Crisis Services

Level II Residential Family Type

MOA – CAP Waiver

Charles Hines and Son, Inc.

4410 Providence Lane, Winston Salem, NC 27106

Andy Hines: 336-896-0950

Community Support – Adult, Community Support—Child

CAP –MR/DD Services: Respite, Enhanced Respite, Home and Community Supports, Supported Employment, Personal Care, Enhanced Personal Care

MOA – Medicaid and CAP Waiver

Alberta Professional Services

1000 Revolution Mill Drive - Studio II, Greensboro, NC 27405

Angie Doby - (336) 273-2640

Residential

Durham Exchange Club Industries, Inc.

1717 Lawson Street, Durham, NC 27703

Alan Wayne: 919-596-1341

CAP – MR/DD Services: Day Supports and Supported Employment

MOA – CAP Waiver

Peggy Davis McDaniel:

PO Box 1636, Roxboro, NC 27573-1636

Peggy McDaniel: 336-599-9171

CAP – MR/DD Services: Home and Community Supports and Residential Supports

The HOPE Centre for Advancement, LLC

701 Morreene Road, Durham, NC 27705-2928

Rita Pompey: 919-383-0426

Community Support Team

Substance Abuse Intensive Outpatient Program

MOA - Medicaid

Journey's Home, LLC

201 West Main Street Suite 303-C

Durham NC 27701-3228

Sondra Trice: 919-730-9800

Community Support Team

MOA - Medicaid

Carrington Children Family Services, LLC

4401 Goldcrest Lane, Raleigh, NC 27616

Marilyn Carrington: 919-878-0780

Child Residential Treatment Level III

MOA - Medicaid

A Better Path, Inc.

PO Box 2954, Burlington, NC 27216

Home located at 516 Piedmont Way, Burlington, NC 27217

Deborah McGee: 336-578-6115

Level II Residential Program Type

MOA - Medicaid



## PLEASE TAKE NOTE...

There is a revised Records Management and Documentation Manual that will be effective on April 1, 2009. This revised manual is based on a year's worth of comments and feedback. It also includes information from the new DMA Clinical Coverage Policy<sup>8A</sup> and the revised PCP format and instruction manual. Please see the manual, appendices and a document which highlights the changes at:

[www.ncdhhs.gov/mhddsas/statspublications/manualsforms/index.htm](http://www.ncdhhs.gov/mhddsas/statspublications/manualsforms/index.htm).

## Q-Tips

- *Check the DMH and DMA websites regularly for updates.*
- *The Annual Provider Status Report has been sent out via email to all OPC IPRS contract providers. These reports are due on March 31, 2009. If you have any questions about these APSRs, please contact your provider representative.*
- *There will be no Community Support Providers meeting this month due to the All-Providers meeting scheduled for April 6th.*

## Updated PCP Template and Policy

A new PCP format and Instruction manual has been posted to the Division website since December 2008. The new format became effective March 1st 2009. Any Introductory, Complete PCP or PCP annual review that is due will need to occur using the new format.

Please ensure that any Updates or Revisions that are being done after March 1st include the new signature page. Any new services that are added as a result of the review must have signature pages that use the new check boxes included in Part 1, Section A of the signature page.

All Person Centered Plans must be updated as needed and must be rewritten at least annually. At a minimum, the Person Centered Plan must be reviewed by the responsible professional based upon the following:

a. Target date or expiration of each goal

Each goal on the Person Centered Plan must be reviewed separately, based on the target date associated with it. Short-range goals in the Person Centered Plan may never exceed 12 months from the Date of Plan.

b. Change in the individual's needs

c. Change in service provider

d. Addition of a new service

Refer to the *Person-Centered Planning Instruction Manual* and the *Records Management and Documentation Manual* for more detailed information.

For Medicaid recipients who receive psychosocial rehabilitation services, the Person Centered Plan shall be reviewed every 6 months.

*Just a reminder to please complete the OPC Annual Provider Survey by March 31st if you have not already done so. The survey only takes a few minutes and can be accessed at:*

[http://www.surveymonkey.com/s.a\\_spx?sm=7NhtV27irIThc4vYf\\_2fTCmQ\\_3d\\_3d](http://www.surveymonkey.com/s.a_spx?sm=7NhtV27irIThc4vYf_2fTCmQ_3d_3d) or on OPC's website [www.opcareaprogram.com](http://www.opcareaprogram.com).

Thanks!

Congratulations to the following OPC providers for achieving national accreditation!!

Club Nova

3 Year CARF accreditation

&

Arc of Orange County

1 Year CQL accreditation

*We appreciate all of the excellent work that you do!*

### Upcoming OPC Trainings and Events

April 6th:

All Provider Meeting  
1pm-4pm, Extraordinary Ventures  
200 South Elliot Road, Chapel Hill

April 8th:

Documentation 101  
1pm-4pm, Europa Center



April 15th:

Understanding the DSM-IV-TR  
1pm-4pm, Europa Center

April 22nd:

Understanding Community Support  
1pm-4pm, Europa Center

April 24th:

Understanding Speech & Language Issues  
9am-12pm, So. Orange Human Services

May 8th:

Additional Evaluations and Using Multidisciplinary Evaluations  
9am-12pm, So. Orange Human Services

Please visit our online event calendar for more information on upcoming events at: <http://www.opcareaprogram.com/calendar/March2009.html>

If you would like information added onto our event calendar, please notify your provider representative.

For questions, please contact Gwen Gattis at (919) 913-4053