

Provider ? Line

919-913-4105

Customer Service

888-277-2303

customerservice@opc-mhc.org

STAR Lines

800-233-6834

866-598-6459 TTY

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OPC Provider Communication

Issue 32

September 9, 2011

Implementation Update #90

Implementation Update #90 has been published and may be found by clicking [here](#).

IPRS Provider RA Issues

OPC is aware that IPRS providers are currently receiving incorrect RAs, and we have informed our business system vendor of the problem. As soon as the issue is resolved, we will let you know. We anticipate that the information missing from the RAs you have received recently will be made available at that time.

Thank you for your patience.

Attention CABHAs with IPRS contracts

OPC has added Peer Support for MH and SA adults and increased the number of units for Community Support Team for MH Adults. The Benefit Plans are posted on the [OPC Website](#). If you are interested in providing Peer Support, please contact your Provider Relations Representative (Phyllis Williams or Senga Carroll) to inquire about having Peer Support added to your contract.

Fair Housing Training

Together with several partners, including the NC Fair Housing Project, Disability Rights NC, and Legal Aid of NC, the NC Housing Coalition will be hosting two trainings in Durham on September 23 and two in Raleigh on September 28. These seminars are funded in part through a grant under the Fair Housing Initiatives Program with the U.S. Department of Housing and Urban Development. For more information and to register click [here](#).

Celebrate Recovery

OPC Area Program, Freedom House and Oxford House invite you to attend our Celebrate Recovery Month event to be held at Freedom House Recovery Center in Chapel Hill on 9/22/11 from 6pm-8pm. The event is free and will offer refreshments, recovery testimonies and information. Please see the attached flyer for details.

100 Europa Drive
Suite 490
Chapel Hill, NC 27517
919-913-4000
919-913-4001 Fax
www.opcareaprogram.com

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Orange County Emergency Planning System

The Orange County Department of Aging, Emergency Services and Department of Social Services are pleased to announce the availability of the Orange County Emergency Planning System (OCEPS). OCEPS is a database containing information about individuals in Orange County with special needs who may be at a high risk in a disaster. OCEPS includes all members of the state mandated Special Needs Registry managed by the Department of Social Services and information about vulnerable members of the community collected by the Department of Aging.

The intent of the OCEPS is to provide a comprehensive list of special needs individuals to understand the specific needs in the county for emergency preparedness planning and to provide additional services, such as CodeRED messages. Eligibility for the OCEPS is based on the National Response Framework functional definition of special needs which reflects the capabilities of the individual, not the condition or label as follows members of the population who “may have additional needs before, during, and after an incident in functional areas, including but not limited to: maintaining independence, communication, transportation, supervision, or medical care. Individuals in need of additional response assistance may include those who have disabilities; who live in institutionalized settings; who are elderly; who are children; who are from diverse cultures; who have limited English proficiency; or who are non-English speaking; or who are transportation disadvantaged.”

Once these individuals are identified an application for the OCEPS must be completed. For additional information, applications, or questions about the OCEPS, please contact Kate Millbank at Emergency Services at kmillbank@co.orange.nc.us or review the attached flyer.

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OPC Training Opportunities

Plans of Correction—Web Based Training

OPC has recently developed a web-based training to assist providers in writing plans of correction. You can access the training by clicking [here](#).

Understanding the DSM-IV-TR Diagnostic Training

September 14 1:00—4:00 at the OPC Administrative Offices. For more details see the attached flyer and registration form.

Provider Direct Training: Claims and Billing

September 21 12:30—3:30 at the OPC Administrative Offices. For more details see the attached flyer and registration form.

Provider Direct Training: Enrollment and Authorizations

September 26 8:30—2:30 at the OPC Administrative Offices. For more details see the attached flyer and registration form.

NC TOPPS

October 5 1:00—4:00 at the OPC Administrative Offices. For more details see the attached flyer and registration form.

OPC Addiction Training Series 2011-2012

The OPC Addiction Training Series is back. This 4 part series will focus on Clinical Supervision and Best Practices in Addiction Treatment. The first training Clinical Supervision and Professional Development will be October 10. See the attached flyers for details and registration.

Fraud & Abuse Training—CANCELLED

Due to low demand, we have cancelled the Fraud & Abuse training scheduled for September 23rd. We will, however, be developing a web-based training on the topic and will let providers know when it is available.

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Other Training Opportunities

Trauma and Recovery for Adults

September 16 9:00—4:00 in Greensboro, NC. This training is sponsored by the Greensboro AHEC and the UNC Chapel Hill School of Social Work. For more information and to register click [here](#).

So You Want to Start a Therapy Group

September 17 9:00—12:00 in Durham, NC. This workshop is presented by the Carolinas Group Psychotherapy Society. For more information and to register click [here](#).

Where Do You Draw the Line? The Ethics of Diagnosing Dementia

September 19 12:00—2:00 in Chapel Hill, NC. This is part of the UNC School of Social Work Clinical Lecture Series. For more information and to register click [here](#).

Webinar: Engaging Youth in Organizations and Systems

September 27 1:00—2:00. This webinar is presented by Youth Engagement Solutions LLC and the National Resource Center for Youth Development. For more information and to register click [here](#).

Road to Recovery: Healing from Traumatic Stress

September 28 6:00—8:00 in Durham, NC. This training is sponsored by Duke Integrative Medicine. For more information and to register click [here](#).

The Virginia Satir Global Network

October 1—2 at the North Carolina Botanical Garden in Chapel Hill, NC. “The World is Changing ... Satir in the World Today” For more information and to register click [here](#).

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Strengthening Families Program

The Strengthening Families Program is a 14-session *skill-building program* for parents and caregivers with children ages 6-11 years old. The goals of this nationally recognized program is to help reduce child maltreatment risks and to build strong families. Major objectives of the Strengthening Families Program are to improve family relations, increase parenting skills, improve children's behavior, increase children's social competencies and reduce or prevent alcohol and drug abuse.

This 14-session training brings parents/caregivers and their children together one evening a week for 2½ hours in learning environments that ***strengthens the entire family***.

The program offers parent training sessions that teaches parents how to increase positive behaviors in their children, children training sessions that focus on social and life skills such as peer resistance skills, stress and anger management and family training sessions that focus on practicing family communication skills, effective discipline and reinforcing positive behaviors.

The Strengthening Families Program is **FREE** to all families living in Orange County and who are interested in building skills necessary to effectively communicate and understand the behaviors of their children. This program is especially helpful to families involved in the foster care and court systems, to families involved with child protective services, to parents with children experiencing social, behavioral and self-esteem concerns, and to parents with drug or alcohol problems. **Fathers are encouraged to attend.**

Please see the attached flyers for more information and to register.