

Provider ? Line

919-913-4105

Customer Service

888-277-2303

customerservice@opc-mhc.org

STAR Lines

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866-598-6459 TTY

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OPC Provider Communication

Issue 31

September 2, 2011

CCNC Enrollment – The State needs YOUR HELP!

As you may recall, during the budget discussions for FY10-11, DHHS was mandated to cut over \$350 million in state Medicaid funding. In order to achieve such significant savings lawmakers added a provision to the budget that essentially directs state agencies to make any changes to their spending plans that are necessary to operate within their budget. The state is quickly approaching the critical time when the Secretary of DHHS will be forced to make more cuts to address the budget, so it is incumbent upon all of us to do what we can to mitigate the impact on consumers and on provider agencies.

We know that increasing the number of Medicaid eligibles enrolled with CCNC will result in savings, so it is crucial that providers make this activity a priority. Please disseminate the attached enrollment instructions to all of your sites and instruct staff members to work with every Medicaid consumer not already connected to a CCNC primary care physician to become enrolled with CCNC. As always, consumer choice is a primary consideration, but it is also important to ensure that consumers are aware of this option and the potential service benefits of CCNC enrollment.

Thank you for your assistance in this important endeavor and for all you do for our consumers and communities!

Celebrate Recovery

OPC Area Program, Freedom House and Oxford House invite you to attend our Celebrate Recovery Month event to be held at Freedom House Recovery Center in Chapel Hill on 9/22/11 from 6pm-8pm. The event is free and will offer refreshments, recovery testimonies and information. Please see the attached flyer for details.

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Orange County Emergency Planning System

The Orange County Department of Aging, Emergency Services and Department of Social Services are pleased to announce the availability of the Orange County Emergency Planning System (OCEPS). OCEPS is a database containing information about individuals in Orange County with special needs who may be at a high risk in a disaster. OCEPS includes all members of the state mandated Special Needs Registry managed by the Department of Social Services and information about vulnerable members of the community collected by the Department of Aging.

The intent of the OCEPS is to provide a comprehensive list of special needs individuals to understand the specific needs in the county for emergency preparedness planning and to provide additional services, such as CodeRED messages. Eligibility for the OCEPS is based on the National Response Framework functional definition of special needs which reflects the capabilities of the individual, not the condition or label as follows members of the population who “may have additional needs before, during, and after an incident in functional areas, including but not limited to: maintaining independence, communication, transportation, supervision, or medical care. Individuals in need of additional response assistance may include those who have disabilities; who live in institutionalized settings; who are elderly; who are children; who are from diverse cultures; who have limited English proficiency; or who are non-English speaking; or who are transportation disadvantaged.”

Once these individuals are identified an application for the OCEPS must be completed. For additional information, applications, or questions about the OCEPS, please contact Kate Millbank at Emergency Services at kmillbank@co.orange.nc.us or review the attached flyer.

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Strengthening Families Program

The Strengthening Families Program is a 14-session *skill-building program* for parents and caregivers with children ages 6-11 years old. The goals of this nationally recognized program is to help reduce child maltreatment risks and to build strong families. Major objectives of the Strengthening Families Program are to improve family relations, increase parenting skills, improve children's behavior, increase children's social competencies and reduce or prevent alcohol and drug abuse.

This 14-session training brings parents/caregivers and their children together one evening a week for 2½ hours in learning environments that ***strengthens the entire family.***

The program offers parent training sessions that teaches parents how to increase positive behaviors in their children, children training sessions that focus on social and life skills such as peer resistance skills, stress and anger management and family training sessions that focus on practicing family communication skills, effective discipline and reinforcing positive behaviors.

The Strengthening Families Program is **FREE** to all families living in Orange County and who are interested in building skills necessary to effectively communicate and understand the behaviors of their children. This program is especially helpful to families involved in the foster care and court systems, to families involved with child protective services, to parents with children experiencing social, behavioral and self-esteem concerns, and to parents with drug or alcohol problems. **Fathers are encouraged to attend.**

Please see the attached flyers for more information and to register.

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Sexual Violence: Response, Impact, Advocacy and Prevention

The Orange County Rape Crisis Center is working to build new and expand on current relationships with professional agencies, organizations and service providers in our community. One way we wish to support local agencies and professionals is through training opportunities and professional development related to sexual violence and its impact. It is our hope such collaborations will improve the overall system of care for survivors of rape and sexual abuse in Orange County.

The Orange County Rape Crisis Center created a brief survey to help solicit community awareness of their agency and interest in professional trainings. This survey is intended to gather information from local agencies about their interest and need for training on issues related to sexual violence and its impact. This survey takes approximately 5-10 minutes and needs to be completed by Friday, September 9. Please share with other staff members or agencies you feel could benefit from learning more about the Rape Crisis Center and serving survivors of sexual violence.

Click [here](#) to complete the survey.

If you have any questions or concerns about this survey or these efforts, please contact Krista Park Berry, Programs Director at krista@ocrcc.org or (919) 968-4647.

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OPC Training Opportunities

Understanding the DSM-IV-TR Diagnostic Training

September 14 1:00—4:00 at the OPC Administrative Offices. For more details see the attached flyer and registration form.

Provider Direct Training: Claims and Billing

September 21 12:30—3:30 at the OPC Administrative Offices. For more details see the attached flyer and registration form.

Provider Direct Training: Enrollment and Authorizations

September 26 8:30—2:30 at the OPC Administrative Offices. For more details see the attached flyer and registration form.

NC TOPPS

October 5 1:00—4:00 at the OPC Administrative Offices. For more details see the attached flyer and registration form.

OPC Addiction Training Series 2011-2012

The OPC Addiction Training Series is back. This 4 part series will focus on Clinical Supervision and Best Practices in Addiction Treatment. The first training Clinical Supervision and Professional Development will be October 10. See the attached flyers for details and registration.

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Other Training Opportunities

Trauma and Recovery for Adults

September 16 9:00—4:00 in Greensboro, NC. This training is sponsored by the Greensboro AHEC and the UNC Chapel Hill School of Social Work. For more information and to register click [here](#)

Webinar: Engaging Youth in Organizations and Systems

September 27 1:00—2:00. This webinar is presented by Youth Engagement Solutions LLC and the National Resource Center for Youth Development. For more information and to register click [here](#).

Behavioral Health for Advanced Practice Professionals

October 5 9:00—5:00 in Fayetteville, NC. This training is sponsored by the Duke Endowment, the Duke AHEC and the Southern Regional AHEC. For more information and to register see the attached flyer.

Behavioral Health Intensive Program for Advanced Health Professionals

This 3 day training begins October 6 in Durham, NC. The training is sponsored by the Duke Endowment, the Duke AHEC and the Southern Regional AHEC. For more information and to register see the attached flyer.

NAMI 2011 Annual Conference

October 7—8 at the McKimmon Center in Raleigh, NC. “Growing Our Grassroots...Our Garden To Recovery” For information and to register click [here](#).