

**Provider ? Line**

919-913-4105

**Customer Service**

888-277-2303

customerservice@opc-mhc.org

**STAR Lines**

800-233-6834

866-598-6459 TTY

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# OPC Provider Communication

Issue 22

June 24, 2011

## **OPC Hosts Community Forums**

OPC Area Program is hosting three public forums to provide members of our community the chance to learn more about the upcoming Medicaid Waiver and OPC's decision to move forward with a consolidation with PBH. Please come ask questions and receive up-to-date information on what a Medicaid Waiver involves and how it will impact consumers, stakeholders and providers. For details please see the attached flyer.

## **Annual Provider Status Reports (APSR)**

Providers with IPRS contracts should complete their APSR as soon as possible, if you have not already done so. The report, which can be accessed by clicking [here](#), should be completed by an agency's Executive Director or other designated individual. Contracts for next fiscal year CANNOT be issued until the report is submitted.

## **STAR Services Update**

OPC is ending its contract with ProtoCall Services of Portland, OR on June 30th and has contracted with PBH LME to perform our After Hours and back up STR function beginning July 1, 2011. PBH will be able to more fully perform all required STR duties whenever OPC staff are not available to answer the STAR line evenings, weekends, holidays and during regular business hours. PBH will be able to screen and schedule appointments for callers, authorize admissions to the state psychiatric hospitals and warm-line consumers with crisis services. We see this as an improved service and welcome feedback from providers. Please contact Katherine Hudson, OPC STAR/Authorizations Manager with questions or comments. 919-913-4140.

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# OPC Provider Communication

Issue 18

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## **Request For Application: Child Mental Health Funds for Parent Training and Education**

OPC Area Program is releasing a Request for Application for parenting education and training programs in Person County. **The funding of these projects is dependent on receiving funding from the state and is not guaranteed. Funds available will not exceed \$7,000.**

### **Target Population:**

Youth over the age of three and under the age of 18 years and their families. Parenting education and training should be geared toward families and children with social/emotional/behavioral challenges and/or multiple risk factors including involvement with social services or juvenile court.

**Note:** These funds must be used by June 30, 2012. Winning applicants will invoice OPC Area Program for expenses and provide periodic updates to the Person Collaborative on progress of the projects.

Interested applicants can submit questions in writing to Lisa Lackmann at [llackmann@opc-mhc.org](mailto:llackmann@opc-mhc.org)

Answers to questions will be posted on OPC Area Program's website: [www.opcareaprogram.org](http://www.opcareaprogram.org)

Technical Requirements: Font for application should be Times New Roman size 12 by emailed to Lisa Lackmann at [llackmann@opc-mhc.org](mailto:llackmann@opc-mhc.org)

### **Submission Deadline: July 15, 2011 at 4:00 pm**

Release RFA: June 22, 2011

Deadline for written submission of questions: June 29, 2011

Summary of questions and answers posted on OPC web site: July 1, 2011

Deadline for submission of application: July 15, 2011 at 4:00 pm

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## OPC Training Opportunities

### Teaching Adolescents about Healthy Boundaries and Sexuality

OPC is hosting a train the trainer series that targets youth serving agencies. The training will provide information and tools to talk with children and their parents about healthy boundaries and sexuality. For more details, see the attached flyer.

### Provider Direct Training: Enrollment and Authorizations

June 27 8:30—2:30 at the OPC Administrative Offices. Provider Direct Enrollment and Authorizations training is beneficial for Clinical staff who enroll IPRS and Medicaid consumers and any staff who is responsible for the submission of IPRS Treatment Authorization Request. For more details see the attached flyer and registration form.

### Strengthening Applications Webinar Series: Quality Review of Applications

The fourth SOAR Technical Assistance Center webinar in the Strengthening Applications Series will be on Thursday, July 7, 2011 from 3:00-4:30 PM EDT. The topic will be *Quality Review of Applications*.

Presenters from across the country will discuss their strategies for ensuring the quality of SOAR applications.

For more information click [here](#) and to register for this FREE webinar, click [here](#).

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## Other Training Opportunities

### **Depression in Children and Adults**

June 27 9:00—4:00 in Greensboro, NC. This workshop is sponsored by the Greensboro AHEC and UNC-CH School of Social Work. For more information and to register click [here](#).

### **Substance Abuse and Brain Injury: Managing Care in the Community**

June 28 9:00—4:30 in Concord, NC. This workshop is sponsored by the Charlotte AHEC. For more information and to register click [here](#).

### **Building Your Private Practice**

July 11 9:00—11:00 in Durham, NC. This workshop is sponsored by the Pro Bono Counseling Network. For more details see the attached flyer.

### **Anti-Racism Workshop**

July 22—23 in Chapel Hill, NC. This workshop is sponsored by The Fisher Memorial United Church Collaborative Committee on Racism and the Racial Equity Institute. For more information and to register click [here](#).

### **Provider Communications**

Previous editions of the weekly Provider Communications can be found by clicking [here](#).