

Provider ? Line

919-913-4105

Customer Service

888-277-2303

customerservice@opc-mhc.org

STAR Lines

800-233-6834

866-598-6459 TTY

Please note that the inclusion of non-OPC resources or training announcements in these Bulletins is for informational purposes only and does not represent an endorsement by OPC.

OPC Provider Communication

Issue 26

July 29, 2011

Extended Suspension of Mandatory Cost Reporting For Rate Adjustments

The Department of Health and Human Services (DHHS) recognizes that the unprecedented Medicaid budget reductions in state fiscal years 2010 and 2011 have impacted both providers and recipients. In order to remove some of the administrative burden and cost to providers, The Division of Medical Assistance (DMA) and the DHHS Controller's Office are once again suspending the requirement for mandatory cost reporting of Medicaid costs for cost reports due in all periods after December 31, 2009, until further notice for the following provider groups: CAP MR/DD Providers, SA & PCS—Adult Care Home Providers, PCS—Community Based Services, Enhanced Mental Health Services. Providers should continue to record their accounting transactions in accordance with the approved chart of accounts and cost allocation principles to ensure that when the suspension is rescinded, providers will be able to complete and file cost reports within the prescribed timeframe. For more information, see the attached flyer.

Child and Family Team Feedback

Child and Family Teams are the critical vehicle for planning when children and adolescents are receiving enhanced services. Court Counselors, social workers from the department of social services, and family advocates are often key players on Child and Family Teams. OPC has provided CFT feedback forms to these key players in order for OPC to work with providers to improve the quality of Child and Family Teams. The OPC System of Care Coordinator will pass on the feedback to supervisors at CABHAS and will plan quarterly meetings with CABHAS and community partners to brainstorm ways to improve Child and Family Teams for all participants, especially the young people served and their families.

Provider ? Line

919-913-4105

Customer Service

888-277-2303

customerservice@opc-mhc.org

STAR Lines

800-233-6834

866-598-6459 TTY

Please note that the inclusion of non-OPC resources or training announcements in these Bulletins is for informational purposes only and does not represent an endorsement by OPC.

OPC Provider Communication

Issue 25

July 29, 2011

Kate B. Reynolds Charitable Trust Outlines Fall 2011 Grant Cycle Funding Interest

The Kate B. Reynolds Charitable Trust has announced its Fall 2011 grant cycle. This fall the Health Care Division will consider applications for all of our Funding Interests and their related Impact Strategies:

- Access to Primary Medical Care
- Community-Centered Prevention
- Diabetes
- Mental Health and Substance Abuse

Two special pools of grant dollars, of up to 15% of the fall cycle's awards, will be reserved for the following types of proposals, consistent with the development of our place-based work:

- Applications where traditional health care nonprofit organizations propose creative and meaningful work with non-health partners in Tier I counties. Examples include partnerships between safety net healthcare providers and local government, or between hospitals and the faith community.
- Applications that propose work to impact the health status of Tier I through new delivery systems and structures. We are particularly interested in models that will leverage success in urban areas for dissemination or implementation in rural North Carolina with considerations for scale, travel, cost, local resources etc.

For more information click [here](#).

Connecting People to Treatment

Pro Bono Counseling Network continues to grow and reach out to provide treatment services to people in our community who are either under insured or who have no insurance. Therapists who desire to be associated with PBCN or area residents who need pro bono therapy should contact Aimee at aimee@mhatriangle.org.

Provider ? Line

919-913-4105

Customer Service

888-277-2303

customerservice@opc-mhc.org

STAR Lines

800-233-6834

866-598-6459 TTY

Please note that the inclusion of non-OPC resources or training announcements in these Bulletins is for informational purposes only and does not represent an endorsement by OPC.

OPC Provider Communication

Issue 25

July 29, 2011

OPC Training Opportunities

Teaching Adolescents about Healthy Boundaries and Sexuality

OPC is hosting a train the trainer series that targets youth serving agencies. The training will provide information and tools to talk with children and their parents about healthy boundaries and sexuality. For more details, see the attached flyer.

Client Rights and Confidentiality **RESCHEDULED!!!**

August 4 9:00—12:00 at the OPC Administrative Offices. For more details see the attached flyer and registration form.

Provider Direct Training: Claims and Billing

August 17 12:30—3:30 at the OPC Administrative Offices. Provider Direct Claims and Billing training is beneficial for Program Managers, IPRS/Medicaid claims and billing staff. It will provide an overview of claims submission, process schedules and deadlines, payment and claim reports and accessing claims data. For more details see the attached flyer and registration form.

Crisis Planning and Response

August 26 1:00—4:00 at the OPC Administrative Offices. For more details see the attached flyer and registration form.

Provider Direct Training: Enrollment and Authorizations

August 29 8:30—2:30 at the OPC Administrative Offices. Provider Direct Enrollment and Authorizations training is beneficial for Clinical staff who enroll IPRS and Medicaid consumers and any staff who is responsible for the submission of IPRS Treatment Authorization Request. For more details see the attached flyer and registration form.

Provider ? Line

919-913-4105

Customer Service

888-277-2303

customerservice@opc-mhc.org

STAR Lines

800-233-6834

866-598-6459 TTY

Please note that the inclusion of non-OPC resources or training announcements in these Bulletins is for informational purposes only and does not represent an endorsement by OPC.

OPC Provider Communication

Issue 25

July 29, 2011

Other Training Opportunities

Attention Deficit/Hyperactivity Disorder in Children and Adolescents

August 4 9:00—4:00 in Greensboro, NC. This workshop is sponsored by the Greensboro AHEC and UNC-CH School of Social Work. For more information and to register click [here](#).

ACTT Service Definition Training

August 8—10 in Raleigh, NC. This training is sponsored by the NC Council and EasterSeals/UCP. For more information and to register click [here](#).

Clinical Supervision: A Cognitive Behavior Therapy Model

August 15 and October 3 in Raleigh, NC. This workshop is sponsored by the NC Council of Community Programs. For more information and to register click [here](#).

Developing Effective Helping Relationships

August 16—17 in Chapel Hill, NC. This workshop is sponsored by CARES. For more information and to register click [here](#).

Conflict Resolution for Supervisors

August 19, 10:00—3:00 in Carrboro, NC. This workshop is sponsored by Dispute Settlement Center of Orange County. For more information and to register click [here](#).

Ethical Considerations in the 21st Century

September 28 9:00—1:00 in Greenville, NC. This workshop is sponsored by Eastern AHEC. For more information and to register click [here](#).