

Provider ? Line

919-913-4105

Customer Service

888-277-2303

customerservice@opc-mhc.org

STAR Lines

800-233-6834

866-598-6459 TTY

Please note that the inclusion of non-OPC resources or training announcements in these Bulletins is for informational purposes only and does not represent an endorsement by OPC.

OPC Provider Communication

Issue 27

August 5, 2011

Provider Training Survey

The OPC provider community's input is very important to us. Please click [here](#) to give us your feedback on our training schedule for the new fiscal year. Please have at least one person fill out the survey from each of your agencies. The survey has 7 questions and gives space for you to elaborate further. If you have any questions, feel free to email Gillian Eberle at geberle@opc-mhc.org or call 919-913-4061.

Important Information Regarding IPRS Claims

Please wait one week after submitting a New Enrollment or a Client Update before submitting a claim. There is a lag time of about 7 days between OPC approving Target Pops in Provider Direct and the new target pop being registered in the State's Target Pop database. If you submit the claim before the Target Pop is in the State's database, the claim will get hung-up and will not process.

Electronic Medical Records

In order to better prepare for our upcoming Mid Year Conference (11/4/11), the Executive Board of the NCHIMA-BHS is asking that you complete the attached survey pertaining to electronic medical records. Your participation is greatly appreciated. Please submit your completed survey no later than August 10th to **Cynthia Allen -Coe** at cynthia.coe@dhhs.nc.gov

SAMHSA Launches Behavioral Health and HIV/AIDS Web Page

The Substance Abuse and Mental Health Services Administration (SAMHSA) recently launched a new page on their website devoted to behavioral health and HIV/AIDS. Click [here](#) to check it out.

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Parent Child Interaction Therapy (PCIT) Learning Collaborative

Applications are now being accepted for the 2011-2012 PCIT of the Carolinas Learning Collaborative. Through the generous support of The Duke Endowment, this unique and exciting training opportunity is being offered in 2011-2012. Parent Child Interaction Therapy (PCIT) targets young children (ages 2 1/2 to 7) exhibiting behavior difficulties and/or a strained relationship with their parent or primary caregiver. Through this intensive and supportive clinic-based evidence-based intervention, parents are taught and master proven relationship enhancement and behavior modification skills to use with their child, resulting in improved child behavior and decreased parental stress. Agencies serving children and families in this age range are encouraged to apply. Selected teams from across both North and South Carolina will participate in a year-long, free training aimed at implementing and sustaining PCIT within their agencies and communities.

To learn more about the application process, the organization and the clinical requirements for participation please download the program brochure and application from www.ccfhnc.org and plan to attend one or both of the information calls listed below. To assist us in planning for call attendees, please click [here](#) for the optional registration link. This will ensure your receipt of up to date project information.

Date: Aug. 17, 2011

Time: 12pm - 1pm

Where: Dial 1-800-920-7487, participant code 58585938#

If you have questions or require additional information, please contact: Ashley Alvord, Improvement Advisor, Duke Evidence-based Practice Implementation Center, 919-419-3474 x 320 or ashley.alvord@duke.edu. Applications are due by September 12, 2011 at 5:00 pm.

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OPC Training Opportunities

Provider Direct Training: Claims and Billing

August 17 12:30—3:30 at the OPC Administrative Offices. Provider Direct Claims and Billing training is beneficial for Program Managers, IPRS/Medicaid claims and billing staff. It will provide an overview of claims submission, process schedules and deadlines, payment and claim reports and accessing claims data. For more details see the attached flyer and registration form.

Crisis Planning and Response

August 26 1:00—4:00 at the OPC Administrative Offices. For more details see the attached flyer and registration form.

Provider Direct Training: Enrollment and Authorizations

August 29 8:30—2:30 at the OPC Administrative Offices. Provider Direct Enrollment and Authorizations training is beneficial for Clinical staff who enroll IPRS and Medicaid consumers and any staff who is responsible for the submission of IPRS Treatment Authorization Request. For more details see the attached flyer and registration form.

Incident Reporting and I.R.I.S. Training

September 2 1:00—5:00 at the OPC Administrative Offices. For more details see the attached flyer and registration form.

Understanding the DSM-IV-TR Diagnostic Training

September 14 1:00—4:00 at the OPC Administrative Offices. For more details see the attached flyer and registration form.

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Other Training Opportunities

ACTT Service Definition Training

August 8—10 in Raleigh, NC. This training is sponsored by the NC Council and EasterSeals/UCP. For more information and to register click [here](#).

Clinical Supervision: A Cognitive Behavior Therapy Model

August 15 and October 3 in Raleigh, NC. This workshop is sponsored by the NC Council of Community Programs. For more information and to register click [here](#).

Developing Effective Helping Relationships

August 16—17 in Chapel Hill, NC. This workshop is sponsored by CARES. For more information and to register click [here](#).

Conflict Resolution for Supervisors

August 19, 10:00—3:00 in Carrboro, NC. This workshop is sponsored by Dispute Settlement Center of Orange County. For more information and to register click [here](#).

Ethical Considerations in the 21st Century

September 28 9:00—1:00 in Greenville, NC. This workshop is sponsored by Eastern AHEC. For more information and to register click [here](#).

Save The Date

October 7—8 at the McKimmon Center in Raleigh. “Growing Our Grassroots...Our Garden To Recovery”- Watch for additional information.