

Provider ? Line

919-913-4105

Customer Service

888-277-2303

customerservice@opc-mhc.org

STAR Lines

800-233-6834

866-598-6459 TTY

Please note that the inclusion of non-OPC resources or training announcements in these Bulletins is for informational purposes only and does not represent an endorsement by OPC.

OPC Provider Communication

Issue 30

August 26, 2011

CCNC Enrollment – The State needs YOUR HELP!

As you may recall, during the budget discussions for FY10-11, DHHS was mandated to cut over \$350 million in state Medicaid funding. In order to achieve such significant savings lawmakers added a provision to the budget that essentially directs state agencies to make any changes to their spending plans that are necessary to operate within their budget. The state is quickly approaching the critical time when the Secretary of DHHS will be forced to make more cuts to address the budget, so it is incumbent upon all of us to do what we can to mitigate the impact on consumers and on provider agencies.

We know that increasing the number of Medicaid eligibles enrolled with CCNC will result in savings, so it is crucial that providers make this activity a priority. Please disseminate the attached enrollment instructions to all of your sites and instruct staff members to work with every Medicaid consumer not already connected to a CCNC primary care physician to become enrolled with CCNC. As always, consumer choice is a primary consideration, but it is also important to ensure that consumers are aware of this option and the potential service benefits of CCNC enrollment.

Thank you for your assistance in this important endeavor and for all you do for our consumers and communities!

Denials Caused by Additional Diagnoses

Please share this information with all staff who enroll consumers, complete TARs or submit claims. A common reason for claims denials is that diagnoses on the claims are “Additional” when they should be “Primary” or “Principal”. A detailed explanation is attached. As always, there are some basic rules and then there are some exceptions, so please read the attachment. Providers are urged to call the Provider Question line 919-913-4105 with questions.

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OPC Training Opportunities

Provider Direct Training: Enrollment and Authorizations

August 29 8:30—2:30 at the OPC Administrative Offices. Provider Direct Enrollment and Authorizations training is beneficial for Clinical staff who enroll IPRS and Medicaid consumers and any staff who is responsible for the submission of IPRS Treatment Authorization Request. For more details see the attached flyer and registration form.

Incident Reporting and I.R.I.S. Training

September 2 1:00—5:00 at the OPC Administrative Offices. For more details see the attached flyer and registration form.

Understanding the DSM-IV-TR Diagnostic Training

September 14 1:00—4:00 at the OPC Administrative Offices. For more details see the attached flyer and registration form.

Preventing Fraud and Abuse

September 23 2:00—5:00 at the OPC Administrative Offices. For more details see the attached flyer and registration form.

NCTOPPS

October 5 1:00—4:00 at the OPC Administrative Offices. For more details see the attached flyer and registration form.

OPC Addiction Training Series 2011-2012

The OPC Addiction Training Series is back. This 4 part series will focus on Clinical Supervision and Best Practices in Addiction Treatment. The first training Clinical Supervision and Professional Development will be October 10. Please see the attached flyers for details and registration.

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Other Training Opportunities

Clinical Lecture Series 2011-2012

The UNC School of Social Work Clinical Lecture Series begins September 19. For more information and to register click [here](#).

Behavioral Health for Advanced Practice Professionals

October 5 9:00—5:00 in Fayetteville, NC. This training is sponsored by the Duke Endowment, the Duke AHEC and the Southern Regional AHEC. For more information and to register see the attached flyer.

Behavioral Health Intensive Program for Advanced Health Professionals

This 3 day training begins October 6 in Durham, NC. The training is sponsored by the Duke Endowment, the Duke AHEC and the Southern Regional AHEC. For more information and to register see the attached flyer.

NAMI 2011 Annual Conference

October 7—8 at the McKimmon Center in Raleigh, NC. “Growing Our Grassroots...Our Garden To Recovery” For information and to register click [here](#).

NC Council Trainings

New training topics including CARF Accreditation, Cognitive Behavior Therapy with Adults, Children and Adolescents, Clinical Supervision and more. Check out the NC Council [website](#) for more information.