

2011 NCHIMA-BHS Mid-Year Meeting Survey

“OBTAINING THE KEYS TO SUCCESS”

The Executive Board of the NCHIMA-BHS is in need of your direction and input for our presentation on Electronic Medical Records at the Mid Year Meeting. Please take a few minutes of your time and provide your input that will assist the speaker in addressing your needs for this presentation.

1. Do you want the presentation to offer a plain-English guide to the many electronic health records (EHR) systems from which to choose? ___ Yes ___ No

Comments: _____

2. Do you want clear, easy-to-understand information on how to choose the right EHR system and implement it effectively? ___ Yes ___ No

Comments: _____

3. Would like the presentation to include the benefits of implementing an EHR system so that critical information (such as medication, allergies, medical history, etc.) can be shared across different health care settings? ___ Yes ___ No

Comments: _____

4. Would you like for the presenter to discuss ways to talk to consumers about the security of their electronic health records? ___ Yes ___ No

Comments: _____

5. Other needs that the presentation is to address:

Comments: _____

Thank you for your input and your time.

Executive Board 2011 – 2012 – NCHIMA-BHS



OPC Provider Direct Claims and Billing

Offered by:
OPC/LME

For Providers Serving Orange, Person, and Chatham Counties

Wednesday, August 17, 2011

12:30p.m. – 3:30 p.m.

Location: OPC Administrative Offices

100 Europa Drive, Suite 490, Chapel Hill, NC 27517

The training is designed to familiarize participants with the Cardinal Innovations (CI) environment. The system was created to offer secure online communication with your LME. The training will focus on the CI system as a tool to reimburse providers and reduce administrative cost through electronic claims processing. Provider Direct Claims and Billing training is beneficial for Program Managers, IPRS/Medicaid claims and billing staff.

Subjects to be covered in this training include:

- Overview of the OPC Provider Direct Components
- Claims Submission Options
- Creating and Submitting Claims
- Process Schedules and Deadlines
- Payment and Denial Reports
- Accessing your Claims Status

Presenter: Kris O'Keefe or Karen Strum

To register with OPC/LME please submit the enclosed registration form to Vickie Hussey by email at vhussey@opc-mhc.org or by fax at 919-913-4038. **Participants will be limited to 8 and will be registered on a first-come, first-served basis.**

OPC

Area Program

Administrative Offices
 100 Europa Drive, Ste. 490
 Chapel Hill, NC 27517

Phone: 919-913-4053 Fax: 919-913-4038

Provider Training Registration Form

Topic of Training: OPC Provider Direct Claims and Billing
Date/Time of Training: August 17, 2011 / 12:30 pm – 3:30 pm
Cost of Training (if applicable): FREE
<i>If the training requires a fee, please send a check to address below or bring with you to the training</i>

Your Agency Name:		
Representative(s) Attending: <i>If more than one representative attends, please plan to carpool due to limited parking.</i>	E-mail Address: <i>Please provide email address for each representative so that we can send a registration confirmation.</i>	Phone number: <i>Please provide best number to reach you in case of a cancellation.</i>

Please return this form by:

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Fax: 919-913-4038



Crisis Planning and Response

Offered by:
OPC/LME

For Providers Serving Orange, Person, and Chatham Counties

Friday, August 26, 2011

1:00 p.m. – 4:00 p.m.

Location: OPC Administrative Offices

100 Europa Drive, Suite 490, Chapel Hill, NC 27517

This three-hour training offers participants an opportunity to increase their knowledge of how to effectively plan ahead for a crisis, and how to competently manage a crisis which is already underway. What specific actions and behaviors comprise competent crisis planning and management? What, specifically, is happening inside the brain of a person who is escalating into crisis? How can you use this information to better manage the situation? How, specifically, do you assess a client's risk for suicide? What are the specific duties of a First Responder? What are the available community resources for clinicians and clients who are in the midst of a crisis? We will address these questions and many others.

Participants will have an opportunity to discuss sample cases involving crisis situations. We also encourage participants to bring questions and troublesome situations for group discussion.

Subjects to be covered in this training include:

- The nature of a crisis
- How to generate high-quality, user-friendly crisis plans
- Discerning between the early and late stages of a crisis
- How to tailor your interventions to the varying stages of crisis
- How to assess your client for lethality

Presenters: Gillian Eberle, M.S.W., L.C.S.W.
Clinical Specialist, OPC LME

Paula S. Newman, L.P.C., N.C.C.
Clinical Specialist, OPC LME

To register with OPC/LME please submit the attached registration form to Gwen Gattis by e-mail at ggattis@opc-mhc.org or by fax 919-913-4038. **Participants will be limited to 25. This training is offered free of charge.**

OPC

Area Program

Administrative Offices
100 Europa Drive, Ste. 490
Chapel Hill, NC 27517

Phone: 919-913-4053

Fax: 919-913-4038

Provider Training Registration Form

Topic of Training: Crisis Planning and Response
Date/Time of Training: Friday August 26, 2011 / 1:00 - 4:00
Cost of Training (if applicable): \$Free
<i>If the training requires a fee, please send a check to address below or bring with you to the training</i>

Your Agency Name:		
Representative(s) Attending: <i>If more than one representative attends, please plan to carpool due to limited parking.</i>	E-mail Address: <i>Please provide email address for each representative so that we can send a registration confirmation.</i>	Phone number: <i>Please provide best number to reach you in case of a cancellation.</i>

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Fax: 919-913-4038



Provider Direct Enrollment and Authorizations

Offered by:
OPC/LME

For Providers Serving Orange, Person, and Chatham Counties

Monday, August 29, 2011

IPRS and Medicaid Enrollment 8: 30 am – 11:30 pm

Lunch Break (on your own) 11:30 am – 12:30 pm

Treatment Authorization Requests (TARS) 12:30 pm – 2:30 pm

Location: OPC Administrative Offices

100 Europa Drive, Suite 490, Chapel Hill, NC 27517

The training is designed to familiarize participants with the Cardinal Innovations (CI) environment. The system was created to offer secure online communication with your LME. The first part of the training will focus on the CI system as a tool to enroll IPRS and Medicaid consumers. The second part of the training will focus on how to request authorizations for treatment. Both trainings will provide a tutorial plus hands on training. Provider Direct Enrollment and Authorizations training is beneficial for Clinical staff who enroll IPRS and Medicaid consumers and any staff who is responsible for the submission of IPRS Treatment Authorization Request. *Participants may register for one or both parts of the training.*

Some of the subjects to be covered in this training include:

- Interacting with the Care Management Department
- Searching for consumers in Provider Direct
- Completing enrollment for IPRS and Medicaid consumers

- OPC's IPRS Benefits Plan
- Submitting Treatment Authorization Request for IPRS services

Presenter: OPC Care Management Staff

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Provider Training Registration Form

Topic of Training: Provider Direct Enrollment and Authorizations
Date/Time of Training: August 29, 2011 / Enrollment from 8:30 – 11:30; followed by TARS from 12:30 – 2:30
Cost of Training (if applicable): FREE
<i>If the training requires a fee, please send a check to address below or bring with you to the training</i>

Your Agency Name:		
Which Training would you like to attend? Please check one:		
<input type="checkbox"/> Enrollment <input type="checkbox"/> Treatment Authorization Request (TARS) <input type="checkbox"/> Both sessions		
Representative(s) Attending: <i>If more than one representative attends, please plan to carpool due to limited parking.</i>	E-mail Address: <i>Please provide email address for each representative so that we can send a registration confirmation.</i>	Phone number: <i>Please provide best number to reach you in case of a cancellation.</i>

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Incident Reporting & I.R.I.S. Training

Offered by:
OPC/LME

For Providers Serving Orange, Person, and Chatham Counties

Friday, September 2, 2011

Incident Reporting: 1:00 – 3:30 p.m.

I.R.I.S.: 3:30 – 5:00 p.m.

Location: OPC Administrative Offices

100 Europa Drive, Suite 490, Chapel Hill, NC 27517

This first part of this training is designed to familiarize participants with rules that govern incident reporting. The second part will offer “hands on” training in the use of I.R.I.S. *Participants may register for either one or both parts of the training.*

Some of the subjects to be covered in this training include:

- Background of Incident Reporting
- Review of Categories and Levels of Incidents
- Incident Reporting Rules
- You've Completed the Report... What's Next?
- Exercise: To Report or Not To Report... That Is the Question!

- A brief overview of IRIS (the web-based Incident Reporting System)
- Practice in entering a sample incident into IRIS

Presenter: Michael Norton, M.A.
OPC Client Rights Coordinator

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Provider Training Registration Form

Topic of Training: Incident Reporting and I.R.I.S.
Date/Time of Training: September 2, 2011 / INCIDENT REPORTING from 1:00 - 3:30; followed by I.R.I.S. TRAINING from 3:30 - 5:00
Cost of Training (if applicable): \$FREE
<i>If the training requires a fee, please send a check to address below or bring with you to the training</i>

Your Agency Name:		
Which Training would you like to attend? Please check one:		
<input type="checkbox"/> INCIDENT REPORTING		
<input type="checkbox"/> I.R.I.S. TRAINING		
<input type="checkbox"/> Both sessions		
Representative(s) Attending: <i>If more than one representative attends, please plan to carpool due to limited parking.</i>	E-mail Address: <i>Please provide email address for each representative so that we can send a registration confirmation.</i>	Phone number: <i>Please provide best number to reach you in case of a cancellation.</i>

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Email (preferred): vhussey@opc-mhc.org

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Fax: 919-913-4038

Understanding the DSM-IV-TR Diagnostic Training

Offered by:
OPC/LME

For Providers Serving Orange, Person, and Chatham Counties

Wednesday, September 14, 2011

1:00p.m. – 4:00 p.m.

Location: OPC Administrative Offices
100 Europa Drive, Suite 490, Chapel Hill, NC 27517

This workshop offers an overview of the DSM-IV-TR and represents an opportunity for providers of MH/DD/SAS services to sharpen their diagnostic skills. Participants will receive didactic information regarding the accurate and responsible diagnosis of mental disorders, as well as concrete practice in making a clinical diagnosis.

Subjects to be covered in this training include:

- The evolution of the DSM-IV-TR
- The definition of a 'mental disorder'
- Understanding multiaxial diagnosis
- Making a differential diagnosis
- Assigning a GAF score

Presenters: Donna Prather, MD
Medical Director, OPC LME

Senga Carroll, L.C.S.W.
Provider Relations Representative, OPC LME

PARTICIPANTS ARE ASKED TO BRING THEIR COPY OF THE DSM-IV-TR WITH THEM ON THE DAY OF THE TRAINING. IF YOU DO NOT HAVE A COPY, ONE WILL BE PROVIDED FOR YOU.

To register with OPC/LME please submit the attached registration form to Vickie Hussey by email vhussey@opc-mhc.org or by fax 919-913-4038. **Participants will be limited to 25, and will be registered on a first-come, first-served basis. The cost for this training is \$25 per person, and is payable via cash or check made out to OPC Area Program. The Greensboro Area Health Education Center has awarded .25 CEU (2.5 contact hours) to participants attending this entire activity.**



OPC

Area Program

Administrative Offices
 100 Europa Drive, Ste. 490
 Chapel Hill, NC 27517

Phone: 919-913-4053 Fax: 919-913-4038

Provider Training Registration Form

Topic of Training: Understanding DSM-IV-TR Diagnostic Training
Date/Time of Training: September 14, 2011 / 1 - 4
Cost of Training (if applicable): \$Free
<i>If the training requires a fee, please send a check to address below or bring with you to the training</i>

Your Agency Name:		
Representative(s) Attending: <i>If more than one representative attends, please plan to carpool due to limited parking.</i>	E-mail Address: <i>Please provide email address for each representative so that we can send a registration confirmation.</i>	Phone number: <i>Please provide best number to reach you in case of a cancellation.</i>

Please return this form by:

Email (preferred): vhussey@opc-mhc.org

Mail: Attn: Vickie Hussey, 100 Europa Drive, Ste. 490, Chapel Hill NC 27517

Fax: 919-913-4038